



Shaping the Future
of Food Safety,
Together

Milan, 14-15-16 October 2015

Info Pack

Participants

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official participant



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The conference venue (Centro Congressi Stella Polare)

Overview

The conference will be held at the **Stella Polare Congress Centre**, located in proximity to the World EXPO entrance gates.



Stella Polare Congress Centre | Strada Statale del Sempione 28 | 20017 Rho (Milan) | Italy
Tel. +39 02 4997.7134 | Fax +39 02 4801.0265 | [Website](#) | Email: info@fieramilanocongressi.it

Location

The venue is located in the North-West side of Milan. It can be reached from the city centre in approximately 20 minutes **by metro** (red line M1 from *Cadorna* station) **or train** (suburban lines S5, S6, S11 and S14 from *Garibaldi* station, "Frecciabianca" and "Frecciarossa" trains from *Centrale* station).



The train/metro station name is **Rho Fiera EXPO**. Signs will direct you to the venue, which you will reach after a 10-minute walk (800m/0.5mi) facilitated by speedwalks.

You can find more information and a map at [this link](#).

Please note that the venue is not located within the EXPO site and you therefore do not require a ticket to gain access

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Registration and posters

Opening hours and general information

Participants are requested to register at the registration desk before attending the conference. The registration area is located in the venue's hall (ground floor).

Opening hours of registration and information desks will be the following:

- 14 October: 12h00 to 20h30
- 15 October: 08h30 to 19h30
- 16 October: 08h30 to 16h30

You can collect your badge and participant kit at the **blue desks** "Participants".

We would like to remind you that access to meeting rooms and catering areas will not be allowed to participants without a badge. Please remember to always wear your badge visibly throughout the event.

Instructions for poster presentation

If your poster has been selected for presentation, please report to the **yellow desk** "Poster Session" right after registering to the conference to find your assigned board in the poster area. Double-sided scotch-tape will be provided to you.

The poster area is located in the venue's hall on the ground floor. Your poster must be displayed at your assigned board from 14h00 on 14 October through 13h30 on 16 October. Poster material must be removed no later than a half-hour after the closedown of the conference (16 October, 15h30).

Poster size for your presentation is 70(w) x 100(h) cm.

Hotel booking

For your convenience, EFSA has negotiated with an external provider a block-booking allotment in some hotels in conjunction with the conference. The hotel reservation page is accessible through a dedicated platform owned by this provider also offering other services such as booking of flights and entrance tickets to the EXPO.

The current room availabilities are displayed in the webpage and selection of hotels and room availabilities are updated every 2 weeks. We warmly encourage you to reserve your overnight stay as soon as possible, given availability may decrease significantly in the run-up to the event.

Click [here](#) for further details.

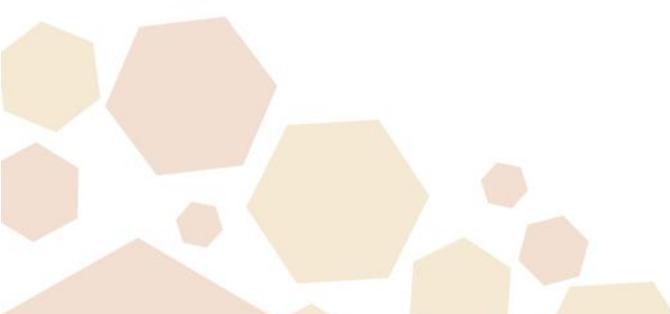
Please note that the use of the platform to book flights, transfers or any other additional services provided by the supplier is not compulsory. We also remind you that the conference centre is not located within the EXPO site and you therefore do not require a ticket to gain access.

Useful information

Climate in Milan (October)

The climate in October is usually mild and moderately rainy. The table below illustrates the monthly average of minimum/maximum temperatures and rainfall.

Minimum temperature	Maximum temperature	Rainfall
8°C / 46.4°F	18°C / 64.4°F	99ml / 3.9in



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Voltage

The voltage and frequency in Italy is 220V/50Hz.

Chemists (Farmacie)

Chemists generally follow local shop opening hours (Monday to Saturday, 8h30/9h00-12h30/13h00 and 15h30-19h30) but in the historical centre many chemists are open throughout the day. A night-time service is provided on a shift basis; business hours and night shifts are displayed outside of each chemist. You will find a chemist and other shops (newspaper stand and bar) within the conference centre (ground floor, foyer).

Taxi service

There are several taxi companies operating in Milan's area 24/7.

Taxi company	Telephone number (24/7)	Website
Yellow Taxi	(+39) 02 6969	www.026969.it
RadioTaxi	(+39) 02 8585	www.028585.it
Taxi Blu	(+39) 02 4040	www.taxiblu.it

ATMs and banking hours

ATMs are known in Italy as "Bancomat". They can be found everywhere in the city centre. Banks are open Monday to Friday from 8h35 to 13h35 and from 15h00 to 16h00. Banks are closed all day Saturday and Sunday and on national holidays. You will find an ATM and a bank in the congress centre (ground floor, foyer).

Currency

The official currency is the Euro. Money can be exchanged at banks or exchange offices. Some banks offer the option of exchanging money at multiple currency ATMs. Milano has a solid network of accessible ATMs which accept credit and debit cards (Visa, MasterCard, Maestro and others). It is possible to pay using smart cards or chip cards that adhere to international standards. In most restaurants, shops, banks, gas stations and hotels it is possible to pay by credit card or debit card. Some taxi service providers also accept bank cards.

Emergency numbers

An efficient and integrated network of the various police forces, emergency services, organizations and agencies is ready to respond to emergency calls from anywhere in Italy.

Service	Telephone number	Website
Carabinieri	112	www.carabinieri.it
State Police	113	www.poliziadistato.it
Fire brigade	115	www.vigilfuoco.it
Medical emergencies	118	www.ereu.lombardia.it

Public transport in Milan and journey planner

Public transport in Milan (bus and metro) is powered by **Azienda Trasporti Milanesi (ATM)**. You can find information on prices, discount tickets and a journey planner on the company's website.

[Map](#) | [Journey planner](#)

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How to visit the World EXPO

If you are extending your stay to visit the World EXPO 2015 “Feed the Planet, Energy for Life”, you can buy tickets using our external provider’s booking platform, directly on-site or in one of the many ticket offices in the city centre. Tickets can also be bought online by visiting the EXPO’s website.

Further information and calendar of events can be found at: www.expo2015.org.

Contacts

You can contact the organising committee at scientific.conference@efsa.europa.eu.

For assistance with hotel bookings using the booking platform please contact the service provider through the dedicated form.

